

HOME AND COMMUNITY CARE SERVICE

8194. Mr M.P. Murray to the Minister for Health

In relation to the contract tendering system for the Home and Community Care Service, I ask,

- (a) what is the tendering process;
- (b) how are tenders assessed;
- (c) are service providers invited to be part of the process of assessing tenders;
- (d) how is the delivery of the service assessed; and
- (e) what are the key performance indicators?

Dr K.D. HAMES replied:

- (a) The WA Home and Community Care (HACC) Program has an annual Growth Funding Allocation (GFA) process that is open to all current HACC funded service providers. If there are gaps in service delivery after the GFA process has been finalised an Expression of Interest is progressed to identify potential new HACC service providers to meet the gaps.
- (b) Submissions are assessed by departmental HACC Project Officers to ensure compliance with the mandatory criteria and ensure that they meet the priorities for growth identified in the GFA document. The submissions are then considered by a departmental panel with regional representation. The recommended services are then submitted to me as Minister for Health for approval prior to sending to the Commonwealth Minister for Ageing for noting.
- (c) No.
- (d) The GFA document includes a requirement to describe the proposed service delivery model. The assessment of the service delivery model includes consideration of how the proposed service delivery model complies with HACC policy and service delivery guidelines.
- (e) The GFA document includes mandatory and qualitative criteria, including whether:
  - applications address the identified priorities for the region.
  - service providers have an actual or perceived conflict of interest.
  - service providers comply with existing contractual obligations.
  - insurance policies, as per service agreement requirements, are current.
  - service providers comply with State Supply Commission policies and principles when conducting purchasing activities.